

## LodgeNet Broadband Network Solution Offerings

LodgeNet offers you the choice of three Solution Packages, as well as a la carte solutions for your complete networked solution needs.

|                       | Descriptions  | Connect  | Control  | Converge   |
|-----------------------|---|--|--|--|
| Bandwidth Management  | <b><i>Bandwidth is managed in tiered levels for guest for all packaged solutions, and via layer 7 profiles for the noted packages.</i></b>            | Group bandwidth policies for property wide management.                                   | Tiered bandwidth options for guest (billing may require 2-way PMS).                          | Hundreds of Layer 7 bandwidth profiles are available for assignment to guests, associates, and business center users.  |
| Security Management   | <b><i>Products from simple stateful firewalls to fully PCI Compliant Associate management and reporting.</i></b>                                      | Firewall protection for guests, and engineered network solutions to protect guest data.  | Firewall protection for guests, and engineered network solutions to protect guest data.      | Advanced security including 802.1X policy mapping for property owned equipment, Layer 7 application security, and full log reporting for PCI compliance (requires onsite webserver). |
| Conference Services   | <b><i>Whether it is a few boardrooms, or a full service conference center, we have packaged and custom solutions for every meeting room need.</i></b> | Conference solution is equivalent to guest room solution.                                | Conference solution includes bandwidth allocation, conference codes, and IP address options. | Add invoicing, custom portals for conferences, and on the fly network security changes.  |
| Guest Portal          | <b><i>We can redirect, host centrally or host locally your property's own guest portal.</i></b>   | Customer hosted portal page or generic portal.   | Utilization of WYSIWYG portal/splash page editor for property wide look and feel.            | Add support of multiple looks and feel across the property including a WYSIWYG editor for custom portals and splash pages.   |
| Centralized Reporting | <b><i>We offer everything from custom report analytics to simple usage and bandwidth statistics.</i></b>  | Central Reporting service with bandwidth, uptime, usage, and call resolution statistics. | Expanded reporting (Triggered push) on bandwidth, uptime, usage, and call resolution.        | Advanced Business Intelligence engine. Comprehensive custom reporting included.  |

\* Each conference room equates to 10 guest rooms for license fee purposes.